



Camino de Salud (Healthy Road) Network

COPE HEALTH SOLUTIONS

Purpose

To create an innovative community care management system that links primary and specialty care to patients in their neighborhoods and monitors them through a Web-based system

Target Population

LAC+USC (Los Angeles County and the University of Southern California) Healthcare Network Service Area patients

Goals

- To improve the overall health and well-being of LAC+USC Healthcare patients and maximize the availability of medical center resources
- To decrease unnecessary/inappropriate utilization of high-cost and intensive emergency department and inpatient services at LAC+USC Medical Center
- To improve communication and coordination of services between LAC+USC Medical Center and local nonprofit primary care clinics

Years in Operation

2004 – present

Structure and Operations

- **Clinic to Hospital Communication with Centralized Care Management System:** LAC+USC Healthcare Network enables the community clinics to access the Affinity electronic medical records system that makes case notes, records, lab results, and more available to partnering clinics.
- **Primary Care Home in the Patient's Neighborhood:** Clinics and partners provide accessible, multidisciplinary primary care in a community setting. Care includes both basic medical care and social support services, and is culturally and linguistically appropriate. Clinics serve as “medical homes.”
- **Care Coordination Between the Hospitals and Clinics:** Coordinating patient care between the hospital and the clinics allows for a sharing of high-cost intensive resources. As part of the overall LAC+USC Healthcare Network strategy, re-orientation and re-positioning of specialty care and diagnostic resources based on geographic locations will improve patient access. The *Camino de Salud* Network Integrated Community Health Specialist and/or Comprehensive Prenatal Services Program provides patients with help navigating the health care system and accessing appropriate social resources. Positive health and lifestyle behaviors are reinforced.

Funding

COPE Health Solutions

For More Information

Additional information is available online: <http://copehealthsolutions.org/services/hsi/index.html>